EXHIBIT Q

Role of the Specialized CIT Officer: Goals and Objectives

Goal for the Session:

CIT Officers are expected to: Increase their understanding regarding the CIT Policies and Procedures when working with the mentally ill population. The Cleveland Division of Police have developed these policies and procedures in order to improve the quality of response to people in crisis. These policies and procedures are the necessary tools that CIT officers need in order to be successful in the community.

Objectives:

1) To review and discuss the CIT Program and Response Policies and Procedures.
2) To review and discuss the completion of the CIT Stat Sheet.
3) To review and discuss the use of the Community Resource Cards.
4) To increase the level of expertise and knowledge regarding communication and de escalation strategies and techniques when working with the behavioral health population

Emergency Behavioral Health Resources

The following resources are available 24/7 for emergency situations that might require the assistance of mental health, addiction, or other non-law enforcement

24/7

Emergency Crisis Services

(216) 623-6888

Mobile Crisis, Suicide Hotline, Children Who Witness Violence, Traumatic Loss Response Team

Domestic Violence

(216) 391-4357

Domestic Violence & Child Advocacy Center HelpLine

United Way's Help Center

Dial 211

One-stop, comprehensive information about social, health, and government resources.

Rape & Sexual Assault

(216) 619-6192

Cleveland Rape Crisis Center Crisis Hotline

Psychiatric Emergency

24-hour emergency psychiatric departments

(216) 636-2538

St. Vincent's Psychiatric Emergency Department

2351 East 22nd Street

(216) 791-3800

Louis Stokes VA Medical Center's Psychiatric Emergency Department

10701 East Boulevard

Homeless Services

EVERYONE on Weekdays
from 8:00 AM to 8:00 PM

Everyone: Go to Central Intake at Frontline Service for men, women, & families.

Central Intake @ FrontLine
(216) 674-67100
1736 Superior Ave., 2nd Fl.
Mon. to Fri.: 8AM to 8PM

Men, Women, & Families
after 8:00 PM on Weekdays or on Weekends

Men: Go to the *2100 Lakeside Men's Shelter*, located at 2100 Lakeside Avenue, Cleveland 44103.

Women: Go to the *Norma Herr Women's Shelter,* located at 2227 Payne Avenue, Cleveland 44114

Families: Call 211. They will connect you with a place to stay.

CDP Faith-Based Support

(216) 623-5723

Call the CDP Communications Team and request a Chaplain's help.

mhac
Mental Health & Addiction Advocacy Coalition

Updated 7/272016 by the Mental Health & Addiction Advocacy Coalition, for the Mental Health Response Advisory Committee.

For more resources, visit www.adamhscc.org.

Non-Emergency Behavioral Health Resources

Cleveland Division of Police—District 2

Second District Community-Police Relations Committee

Second Tuesday of each month | 7 PM to 8 PM
Applewood Center—Enter gym from Daisy Ave. | 3518 West 25th Street, Cleveland OH

Behavioral Health Resources

Green ... mental health treatment at this site

Blue ... addiction treatment at this site

Purple ... mental health and addiction treatment at this site

Applewood Centers | Jones Campus
3518 West 25th Street
T: (216) 741-2241

Catholic Charities Offices
Cleveland CARES Plus
4621 Fulton Parkway
T: (216) 635-3876

Multiple Program Offices
1515 West 29th Street
T: (216) 696-2197

Matt Talbot for Women
7901 Detroit Avenue
T: (216) 634-7500

Community Care Network
3146 Scranton Road
T: (216) 688-4114

2202 Prame Avenue, 2nd Fl.
T: (216) 688-4114

Connections: Health, Wellness, Advocacy
1400 West 25th Street
T: (216) 831-6466

Front Steps Housing & Services
1545 West 25th Street
T: (216) 781-2250

Hispanic UMADAOP
3305 West 25th Street
T: (216) 459-1222

May Dugan Center
4115 Bridge Avenue
T: (216) 631-5800

Murtis Taylor | West Side
3167 Fulton Road
T: (216) 283-4400

NAMI Greater Cleveland
2012 West 25th Street, 6th Fl.
T: (216) 875-7776

Recovery Resources, Inc.
4269 Pearl Road
T: (216) 486-2999

Scarborough House for Women
2340 West 10th Street
T: (216) 781-5538

Stella Maris, Inc.
1320 Washington Avenue
T: (216) 781-0550

The Centers for Families & Children | Gordon Square
5209 Detroit Avenue
T: (216) 432-7200 Ext. 225
T: (216) 431-5800

Cleveland Christian Home
1400 West 25th Street, 2nd Fl.
T: (216) 671-0977

Women's Alliance for Recovery Services, Inc.
2012 West 25th St., Ste. 300
T: (216) 575-9120

Women's Recovery Center
6209 Storer Avenue
T: (216) 651-1450

National Alliance for Mental Illness (NAMI)

Non-crisis Information, Education, & Referrals

(216) 875-7776
M – F: 9 AM – 5 PM

Non-Crisis National Line
(800) 950-NAMI (6264)

M – F: 10 AM—6 PM

Veterans Resources

CALL LINES

Veterans Crisis Hotline
T: 1-800-273-8255 (Press 1)
Text: 838255

Combat Veterans Hotline
T: 1-877-927-8387

Veteran's WARM Line
T: 1-877-838-2832

VA Call Center for Homeless Veterans
T: 1-877-424-3838

VET CENTERS

Louis Stokes Cleveland VA Medical Center—Parma Outpatient Clinic
T: (216) 739-7000
8787 Brookpark Road
Parma 44129
8 AM – 4:30 PM

Louis Stokes Cleveland VA Medical Center—McCafferty Outpatient Clinic
T: (216) 939-0699
4242 Lorain Avenue
CLE 44113
8 AM – 4:30 PM

Parma Vet Center
T: (440) 845-5023
5700 Pearl Road, Ste. 102
Parma 44129
M, W, F: 8 AM – 4:30 PM
T, Th: 8 AM – 7 PM

Cuyahoga County Veterans Service Commission
T: (216) 698-2600
849 Prospect Avenue
CLE 44115
8 AM – 4 PM

CLEVELAND DIVISION OF POLICE / CRISIS INTERVENTION MENTAL HEALTH/AOD STATISTIC SHEET

Date: _____ **Time:** _____ **Incident type:** _____

Incident #____- _____ **Location:** _____

Requested by: □ CCS □ Z/C □ Family □ Case Worker □ Fire/EMS

SUBJECT
Name/Address:_____

Gender:___**Race/ethnicity:**_____**DOB:** _____**SSN: (Last 4)** _____

Best means of contact/locating: _____

PLEASE CHECK ALL THAT APPLY:
□Mental Illness □Alcohol/Drug □Developmental Disability □Homeless □Veteran

Was the subject armed? ☐ Yes ☐ No **Type of weapon:** _____
□ Injury to Subject □ Injury to Officers □ Injury to others

TOOLS/TECHNIQUES USED:

□ Verbal De-escalation/Crisis Intervention techniques
□ Use of Force: □ Pain compliance □ Take Down □ Handcuffs
□ ASP □ OC Spray □ Taser □ Other: _____

□ FIT notified □ Incident Report Completed

DISPOSITION:

□ Complaint Unfounded □ Information received / advised □ Citation issued
□ Subject/Incident stabilized requiring no further action □ Confer w/Mobile Crisis
□ Subject referred for additional support at: _____
□ Conveyed/Transported to (Facility)_____□ By: _____
□ Voluntary □ Involuntary □ Probate Warrant □ Pink Slipped
□ EMS On Scene? Unit # _____ □ Arrested Charge _____

Name/Address of caller: _____

_____

□ Point of Contact (Case worker, Dr., etc.) _____

_____

□ Reason for interaction: _____

_____

Any concerns (safety) whatsoever, for this subject (or) address: _____

_____ □ CCS Advised

Supervisor on scene: ☐ Yes ☐ No **Name/Badge #** _____

Officer(s): Name / Badge # _____ **CIT certified** ☐

Name / Badge # _____ **CIT certified** ☐

Please forward <u>this form only</u> -(no staples/reports)- to the CIT Coordinator via Divisional Mail.